



SERC 2021 Virtual Dispute Resolution Conference: *Working together and through Special Education Conflict* June 16-17, 2021



Working together and through conflict to support students with disabilities can be challenging for parents and schools. Join us free of charge to learn helpful information, tips, and techniques to help you through the process. Day 1 is designed for parents. Day 2 is designed for schools.



Daily Schedule
8:30am-10:00am: Session One
10:00am-10:30am: Break
10:30am-Noon: Session Two



Day 1 Schedule for Parents June 16th, 2021

Session One:

Demystifying the Special Education Process for Parents

8:30am-10:00am

- How can I say what I need to say in a way that makes it easy for the school to hear, understand, and respond?
- How does Special Education work?
- What is the Parent Portal?
- What are the differences in dispute resolution options?

10:00am-10:30am: Break

Session Two:

Crucial Conversations Take-aways for Parents

10:30am-Noon

- What crucial conversations take place between parents and schools?
- How to spot when team members are going to silence or violence during conversations.
- How to rebuild safety when mutual respect is at risk during IEP team conversations.

Day 2 Schedule for Schools June 17th, 2021

Session One:

Understanding and Improving Parent Relationships

8:30am-10:00am

- How can I say what I need to say in a way that makes it easy for parents to hear, understand, and respond?
- How to work effectively with parents.
- Are you taking care of yourself?
- What are the differences in dispute resolution options?

10:00am-10:30am: Break

Session Two:

Crucial Conversations Take-aways for Schools

10:30am-Noon

- What crucial conversations take place between schools and parents?
- How to spot when team members are going to silence or violence during conversations.
- How to rebuild safety when mutual respect is at risk during IEP team conversations.

Register Online: www.okserc.org/2021-virtual-dispute-resolution-conference/
Special Education Resolution Center (SERC) website: www.okserc.org/